

Ngozi Umunna

My resume

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A sales representative with over 2 years professional experience. Eager to attend to the needs of both clients and new customers thereby creating an outstanding follow through. Proficient in building relationships and negotiating deals. Detail-oriented and a friendly sales person

Personal Details

Currently Employed: Yes
Date of Birth: 1999-10-21
Highest Level of Education: Undergraduate
Industry: Customer Service
NYSC Status: Not Applicable

Work Experience

Sales Representative

Nnenna fashion world - Umuahia
January 2019 to Present

I worked as a sales representative . This position enables me to listen, communicate and act upon the complaints of a customer. The satisfaction acquired when customers express gratitude on having their complaints resolved is worth everything.

Education

Graduate in Microbiology

Abia state university - IMO state
January 2017 to October 2022

Skills

- Oral and written communication (3 years)
- Social media skills (8 years)
- Computer skills (3 years)
- Customer service skills (3 years)
- Microsoft office (1 year)
- Sales
- Negotiation

Languages

- English - Expert

Certifications and Licenses

Project Management Professional (PMP)

Present

Publications

Narcissism disorder in relationships

July 2022