

MWANGENDE, LUSAKO BARNABAS

Date of Birth: 18th April 1995

Place of Birth: Dar es salaam, Tanzania

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I am a very hard-working person and dependable, professionally trained. I have passion for the needy in the community, I believe in giving back to the community. I am also interested in career opportunities. I have the ability to work well both independently and in a team, I have experience of different working environment which has taught me the value of friendliness, and open mindedness.

ACADEMIC PROFILE

Qualification	College attended	Awarding body	Year awarded	Result achieved/Level of qualification
BASIC TECHNICIAN CERTIFICATE IN ACCOUNTING	THE INSTITUTE OF FINANCE MANAGEMENT	NACTE	ACADEMIC YEAR: 2017/2018	CLASSIFIED WITH THE ANNUAL GPA of 2.4 as PASS
CERTIFICATE IN SECONDARY EDUCATION	ST. MARYGORETH ACADEMIC AND VTC CENTRE	NECTA	ACADEMIC YEAR: 2014	CERTIFICATE at PASS
ACCOUNTING TECHNICIAN LEVEL 2	COVENANT FINANCIAL CONSULTANCY	NBAA	ACADEMIC YEAR: 2024	CERTIFICATE

LANGUAGE PROFICIENCY

PROFICIENCY IN ENGLISH AND KISWAHILI LANGUAGE

WORKING EXPERIENCE

1. Details of Employment:	
Name & Address of Employer SOUND SOULUTION INTERNATIONAL (SSI AFRICA) +255 736 090 009 Iringa, TANZANIA Title and level of Post: ACCOUNTING OFFICER Date From: February 2022 Date To: CURRENT	Description of main responsibilities <ul style="list-style-type: none">• Maintaining and reviewing financial records.• Ensuring compliance with accounting and tax laws.• Preparing budgets regularly.• Monitoring expenditure and profits and providing reports.• Evaluating internal management systems, procedures, and risks in order to provide recommendations.• Managing business accounts and preparing financial statements.

2. Details of Employment:	
Name & Address of Employer BIG TIME HIGHLANDS CO. LTD - EBONY FM office@radioebony.com +255 626 603 301 Iringa, TANZANIA Title and level of Post: CUSTOMER RELATIONS OFFICER Date From: February 2020 Date To: CURRENT	Description of main responsibilities <ul style="list-style-type: none">• Make customers aware of current and new programs and services.• Developing and implemented standards for staff to provide consistent service to customers.• Creating activities and engagements to enhance customer experience, knowledge and patronage.• Managing customer relations on ongoing basis to maximize customer retention.• Cross-training and providing back up for customer service managers.• Optimizing customer support by establishing collaborative service environment.• Investigating and resolving customer inquiries and complaints quickly.

3. Details of Employment:**Name & Address of Employer**

SOUL MUSIC GOSPEL(SMG)
INTERNATIONAL

soulmusicgospelint.46@gmail.com

+255 717090009
Dar es Salaam, TANZANIA

Title and level of Post:
VOCAL INSTRUCTOR, MUSIC
CONDUCTOR & CO-PRODUCER

Date From:
September 2017

Date To:
CURRENT

Description of main responsibilities

- Composing, arranging and recording of the original songs.
- Working on tours, recordings and film orchestrations.
- Teaching Vocal lessons and coaching.
- Using printed text and musical notations to memorize musical selections and routines.
- Performing on events and concerts, such as Special functions, in-house projects, studio sessions and live recordings.
- Promoting musical products and maintaining social media presence.

4. Details of Employment:**Name & Address of Employer**

LIVING WATER CENTRE YOUTH
MINISTRY

lwc.youthm@gmail

+255 653675092
Dar es Salaam, TANZANIA

Title and level of Post:
SOCIAL MEDIA MANAGER

Date From:
JANUARY 2017

Date To:
OCTOBER 2021

Description of main responsibilities

- Improving page content, keyword relevancy, and branding to achieve search engine optimization goals.
- Analyzing similar pages to locate back link and keyword opportunities.
- Increasing audience engagement through social media.
- Analyzing and reporting social media and online marketing campaign results.
- Identifying target audience and key segments through in-depth analysis of platforms and related trends.
- Creating videos and managing YouTube channel to strengthen the digital presence.
- Curate and segmenting editorial content to increase engagement and profile growth.

COMPETENCY

1. Information Management /Processing

Skills:

- Approaches and delivers all work in a thorough and organised manner
- Follows procedures and protocols, understanding their value and the rationale behind them and keeps high quality records that are easy for others to understand
- Draws appropriate conclusions from information and suggests new ways of doing things better and more efficiently

2. Delivery of Results

Skills:

- Takes responsibility for work and sees it through to the appropriate next level and completes work in a timely manner
- Adapts quickly to new ways of doing things and checks all work thoroughly to ensure it is completed to a high standard and learns from mistakes
- Identifies and appreciates the urgency and importance of different tasks and demonstrates initiative and flexibility in ensuring work is delivered
- Self-reliant and uses judgment on when to ask manager or colleagues for guidance

3. Specialist Knowledge, Expertise and Self Development

Skills:

- Develops and maintains the skills and expertise required to perform in the role effectively, e.g. development approaches, financial monitoring and oversight, gender mainstreaming etc.
- Clearly understands the role, objectives and targets and how they fit into the work of the unit
- Committed to self-development and continuously seeks to improve personal performance

4. Team Work, Customer Service and Communication Skills

Skills:

- Shows respect for colleagues and co-workers
- Develops and maintains good working relationships with others, sharing information and knowledge, as appropriate
- Offers own ideas and perspectives
- Understands own role in the team, making every effort to play their part
- Understands the steps or processes that customers must go through and can clearly explain these
- Is respectful, courteous and professional, remaining composed, even in challenging circumstances
- Can be firm when necessary and communicate with confidence and authority
- Communicates clearly and fluently when speaking and in writing

REFERENCE

COSMAS BYEKWASO

DIRECTOR

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MOSES EDRAD KAMALANG'OMBE

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LOVELETH CHRISTIAN

INSURANCE OFFICER

CRDB BANK PLC

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+255 756945951

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BONIFACE MAHE GASPER

SALES MANAGER

AIRTEL IRINGA

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slaybama@gmail.com