Deep Mondol

Social Media Community Manager

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Summary

An experienced Community Manager/Moderator with a rich background of 3+ years, managing global crypto communities on Telegram and Discord. I've collaborated with industry-leading projects like Melos. Studio, Mintverse.com, and Enjinstarter Launchpad. My expertise lies in community inception, rapid growth, and sustaining high engagement levels. I possess strong organizational and communication skills, vital for fostering positive member relationships. Eager to bring my experience and skills to new, impactful projects.

- Comprehensive understanding of blockchain technology and the web3 field
- Excellent communication skills, both written and verbal
- Experience in managing online communities and moderating discussions
- Proven ability to engage with community members and build positive relationships
- Familiarity with social media platforms, such as Twitter,
 Facebook, and Medium
- Ability to create and curate engaging content for the community
- Strong problem-solving skills and ability to handle conflicts

Professional Experience

Melos. Studio/Community Manager

July 2021 - PRESENT

- Moderated discussions and ensured that the community guidelines were followed
- Engaged with community members and build positive relationships
- Created and curated content for the community, including blog posts, social media posts, and newsletters
- Monitored social media platforms and responded to community inquiries and feedback

$\textbf{Enjinstarter Launchpad}\,/\,\text{Community Manager and Team Lead}$

Jan 2022 - July 2023

- Moderated and managed a team of moderators and community support for the Enjinstarter community on Telegram and Discord.
- Built trust with community members through regular engagement and approachability.

Skills

- Coordinated with marketing and development teams to ensure community involvement in project updates and events.
- Successfully grew the community by 13,000 members during my tenure.

VoiceStreet / Head Moderator

July 2022 - November 2022

- Manage a team of moderators and oversee community engagement on Telegram and Discord.
- Monitor community activity and ensure compliance with project guidelines.
- Actively engage with community members, answer questions, and address concerns.
- Collaborate with the project team to plan and execute community events and promotions.
- Report on community activity and feedback to the project team.

Professional Development

- Participated in various online courses on community management and social media marketing.
- Attended multiple industry conferences and meetups to stay up-to-date with the latest trends and developments.
- Regularly read industry publications and blogs to expand knowledge and skills related to community management and digital marketing.