



Tamzid Ahmed Riaz Rafi

WEB DESIGNER/FREELANCER

CONTACT

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EDUCATION

Nasirabad National University
2019-2023

Nasirabad Road,Mymensingh
Master of Science: Psychology

Bagerhat Mats
2021-present

Monigonj,Bagerhat
Diploma : Medical Assistant

SUMMARY

I am a Customer Support & Web Designer with 5+ years of experience in the industry. I specialize in providing customer service and web design solutions that meet customer needs. My expertise includes developing and maintaining websites, creating graphic designs, and troubleshooting customer issues. My passion is to create and develop user-friendly websites that drive customer engagement and increase business success. I am also familiar with HTML and CSS coding and have a strong understanding of digital marketing techniques. I am an enthusiastic and motivated individual with a strong drive to exceed expectations.

EXPERIENCE

Supernova24.digital

Customer support agent / 2018-present

- This company is a online shop. I work there as a customer support agent.
- I provide there support to customer payment processing system.

Peranomic Digital

Web Designer / 2019 - present

- I work here as a web designer. I am also providing HR support in this company.

Nalitabarir Barta News Portal

Customer support agent / 2020 - present

- I provide support in identity fraud department
- Also protect website from identity fraud .

SKILLS

Knowledge of customer service	
Ability to work in a team environment	
Web Design	
Problem-solving skills	
Strong communication skills	
Ability to multitask	
Time management skills	
Strong communication skills	