

Amirhossein Taghaddosi

Location: Iran (Remote – Flexible  
timezone)

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## Profile Summary

Motivated and knowledgeable  
cryptocurrency enthusiast with practical  
experience in trading and deep  
familiarity with platforms such as  
KuCoin, TrueTrader, TradingView,  
CoinMarketCap, and MetaMask. Skilled  
at supporting users in crypto  
environments and resolving issues  
quickly. Fluent in Persian and proficient

in English reading and writing. Known for being highly patient, detail-oriented, and organized. Proven ability to manage customer dissatisfaction and turn negative experiences into positive outcomes. Seeking a remote support position where I can assist Persian-speaking users and grow within the crypto industry.

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## Skills

Cryptocurrency trading and exchange operations

TradingView, CoinMarketCap, MetaMask

Customer service and conflict resolution

CRM and sales support

Time management and organization

Multilingual support (Persian / English)

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Work Experience

Worked at the largest specialized dowry center in the Middle East

Consistently achieved and surpassed sales targets

Provided outstanding customer support and follow-up services

Handled dissatisfied clients through ticket systems and turned many into repeat buyers

Recognized as a top-performing salesperson for excellent communication and sales persuasion

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## Education

High School Diploma – Iran  
Graduated: 2014

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## Languages

Persian: Native

English: Reading/Writing Proficient

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## Achievements

Recognized as top salesperson in  
previous job

Handled high volumes of customer

inquiries and complaints with a high satisfaction rate

Successfully resolved challenging support tickets, often converting unhappy clients into loyal customers