



About me

Transitioning from banking to technology, I've earned certifications in cybersecurity, cloud computing, IT support, tax audit, and traditional medicine. This multifaceted expertise reflects my commitment to innovation and continuous learning, positioning me to contribute effectively to the tech industry and drive digital transformation.

Contact Me

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Avira

Expertise Skill

- Product knowledge
- Customer Service
- Marketing
- Tech related skills

Education

- 2015-2018
Akademi Bahasa Asing Widya
Dharma Pontianak

Diploma III in English Literature with a Minor in Mandarin Chinese

2015-2018

- Cum Laude
- Active Core Member of Senate/ Student Body for three consecutive years
- participated in organizing many events (building report and proposal, design communicative media advertisement, fluent in formal correspondence, etc.)

- 2022- Now

Universitas Patria Artha Makassar
| Kelas Karyawan Full Online

Bachelor in Computer Science

Hobbies

1. Reading Classical Literature
2. Enrolling in online courses
3. Studying new topics/ fields
4. Listening to musics
Snailmailing and philately
5. Playing music instruments and ballet

Courses & Certifications

satukelas.com

BREVET PAJAK A&B

ESAS Management

Certified Fraud Investigator Professional (CPFI)

Udemy

- 1.Red Hat Enterprise Linux Certified System Administrator (RHCSA-EX200)
- 2.Certified Advanced Persistent Threat Analyst
- 3.IT Support Technical Skills Bootcamp
- 4.Scrum Certification 2023 +Agile Scrum Master Certification
- 5.Forensic Science
- 6.etc

EC-Council

Certified Ethical Hacker (CEH)

Course-Net X Prakerja

- 1.Teknik Ethical Hacking dan Mengatasi Peretasan IT menggunakan Ilmu Ethical Hacking bagi Cyber Security Specialist, Pentester dan White Hat Hacker
- 2.Teknik Penulisan Kode Pemrograman Perangkat Lunak Aplikasi menggunakan Bahasa C bagiPengembang Aplikasi dan Sistem

Offensive Security

Offensive Security Certified Professional (OSCP)

LKP Yale Communication

- 1.Teknisi Komputer & Operasi Sistem Komputer / IT Support (Feb 2023)
- 2.Jaringan Komputer / Network (ongoing)
- 3.Fullstack Web Programmer (ongoing)

TryHackMe

- 1.Introduction to Cyber Security
- 2.COMPTIA Pentest+ Learning Path

OPSWAT Academy

OPSWAT Endpoint Compliance Associate Certificate

StudiDevSecOps x Kedai Ilmu

Become SOC Analyst Batch 1 (Jan-Mar 2023)

BISAAI

Mengenal Cloud Computing (With Case Study)

Banking Certifications

- AAJI (PT BCA Tbk.)
- SPPUR Certifications (PT Maybank ID Tbk.)

Traditional Medicine Certifications

- 1.Bekam Sunnah (Cupping) - LKP INTI
- 2.Facial accupressure with minor in Aesthetic Accupuncture - LKP Fitrah Holistik Terapi
- 3.Advanced Diploma in Naturopathic Medicine - UDEMY

Work Experience

DBS Bank .Ltd | Singapore

SOC Analyst L1 (Dec 2023 - Now)

- Proficient in monitoring and analyzing security incidents
- Skilled in threat detection and timely incident response
- Maintains robust security postures to safeguard sensitive financial data

PT Bank Maybank Indonesia Tbk. | Pontianak .

Personal Financial Advisor (January 2023 - November 2023)

- Met productivity and quality KPI targets while delivering excellent customer experiences.
- Built strong knowledge of product line to assist customers in selecting products, with the main focus for Investment (Bonds, Mutual Fund), Forex, Consumer Loan , Time Deposit, Current Account (Giro), and Saving Account for Branch Funding Growth
- Consulted with customers to understand and meet product and service needs with standard and customized solutions

Achievements :

- Best KPI Achievement Half-Year 2023

ProHire - Bank Teller (February 2020 - January 2023)

- Counted items, recorded amounts, documented serial numbers and signed and dated receipts and manifests.
- Provided exceptional customer service and support to earn numerous referrals.
- Used good cash handling skills and attention to detail to maintain balanced cash box

PT Bank Central Asia | Singkawang

BAKTIBCA - Customer Service Officer (October 2018-December 2019)

- Developed relationships with customers, suggested suitable bank services and met banking needs.
- Obtained and input customer information to open new accounts, savings plans and purchasing bonds
- Met sales quotas consistently by discussing bank products with customers

Achievements :

- Certificate of Appreciation as TOP 10 APE Contributor Champion AIA Fast Start program 2019 by PT AIA Financial (Ranked #6th)
- Certificate of Appreciation as TOP 25 Policy Contributor Champion AIA Fast Start Program 2019 by PT AIA Financial(Ranked #11th)