



ABDULLAH ARSHAD

Live Chat Specialist

EXPERIENCE

Medibank Overseas Student Health Cover 2019 - 2022 Sydney - Australia

As a Live Chat Specialist at Medibank, I excelled in providing real-time, efficient customer support through the live chat platform, consistently surpassing performance targets and contributing to a positive customer experience.

ABOUT ME

Dedicated professional with a strong background in Customer Service, and expertise with a passion for helping people. Committed to achieving excellence through innovation and collaboration.

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✉ muhammadarshad2970@gmail.com

LANGUAGE

- English
- Urdu
- Punjabi

SKILLS

- Communication
- Creativity
- Customer Service
- Negotiation
- Product Knowledge
- Positive Attitude

EDUCATION

Punjab University
Bachelor of Information Technology
2018 - 2022

Sadiq Public School
FSc Computer
2016 - 2018

Army Public School
Metric
2014 - 2016

REFERENCES

Medibank Overseas
Health Insurance
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