

Contact

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(Portfolio)

Top Skills

Digital Strategy
Search Engine Optimization (SEO)
Sales

Joseph W Kennedy

Web3 Enthusiast / Public Figure
Manchester, England, United Kingdom

Summary

Hi there I am Kennedy, a skilled and experienced freelancer with a passion for delivering exceptional results. With a background in voice over, market research, customer service, virtual assistant, data entry, proofreading, content writing, I have honed their craft and developed a keen eye for detail. My dedication to providing top-notch service, coupled with My excellent communication skills, make me a valuable asset to any project. Whether you need help with voice acting, consulting, voice over, virtual assistant , I have the expertise and creativity to bring your vision to life. As a freelancer, I am committed to delivering high-quality work on time and on budget, and I am always eager to take on new challenges. Please Get to know Me and discover how my skills and expertise can help take your project to the next level.

Experience

RightsLedger Milio
Community Manager
January 2023 - Present (4 months)
Rivers State, Nigeria

Zkpiggy AI
Community Manager
April 2023 - Present (1 month)
United States

Alien Bandit
Customer Service Representative
2020 - Present (3 years)
England, United Kingdom

- *Responding to inquiries
- *Resolving customer complaints
- *Providing product information

Appen

Search engine evaluation

January 2022 - December 2022 (1 year)

Remote

- * Evaluate the quality and relevance of search engine results
- * Analyzing and rating the relevance of search results based on specific search queries, and providing feedback to search engine companies to help improve the accuracy and quality of their search algorithms.
- * understanding and analyzing search queries and search results, and they must be familiar with the search engine's guidelines and ranking algorithms
- * Perform research and analysis to identify trends and patterns in user behavior and search queries.
- * Responsible for testing and evaluating new search features or algorithms, as well as providing feedback on user interface and user experience design.

Skipped

Supervisor

January 2020 - December 2022 (3 years)

Berlin, Germany

oversee the work of others and ensures that tasks are completed efficiently and effectively

TELUS International

Search engine evaluation

February 2022 - July 2022 (6 months)

Remote

responsible for testing and evaluating new search features or algorithms, as well as providing feedback on user interface and user experience design.

- * perform research and analysis to identify trends and patterns in user behavior and search queries.
- * understanding and analyzing search queries and search results, and they must be familiar with the search engine's guidelines and ranking algorithms

Texting Factory

Moderator

January 2020 - December 2020 (1 year)

Remote

* Ensuring that the chat environment is safe, friendly, and free from inappropriate content, spam, or abuse

* Monitoring user activity and conversations, enforcing chat room rules and guidelines, addressing user complaints or concerns, identifying and removing offensive or disruptive content, and banning users who violate chat room policies.

* Proficient in communication and conflict resolution

* Create a positive and safe online environment where users can engage in meaningful conversations and interactions.

Genesis Deluxe cinema

Food Server

March 2016 - July 2016 (5 months)

Port-Harcourt, Rivers State, Nigeria

Smile And Shop

Sales Assistant

September 2013 - April 2014 (8 months)

Rivers State, Nigeria

* Providing support to the sales team and helping customers with their purchases.

* Greeting and assisting customers, answering questions about products or services, processing transactions, managing inventory, restocking shelves, and maintaining a clean and organized sales floor

* Responsible for tracking sales data and preparing reports, as well as helping to develop and implement sales strategies

Education

Federal University of Technology Owerri Nigeria

Bachelor of Technology - BTech, Computer Science · (2017 - 2022)

Great Learning

Online degree, Microsoft Azure

Great Learning

Credit Management

Great Learning

Online degree, Product Management · (2023 - 2023)

London School of Digital Marketing

Bachelor of Arts - BA, Digital Communication and Media/

Multimedia · (2021 - 2022)