

CLARENCE CLAIRE CANDIDO

Date: February 14, 20223

About Me

Customer Service Representative with a year of experience in addressing and resolving customer queries. Excellent verbal communication and management skills. A strong problem solver with an eye towards customer satisfaction. Passionate about building strong customer relationships, loyalty, and increasing customer engagement.

Education

2003-2009

- St. Paul University Dumaguete

2009-2013

- St. Paul University Dumaguete

2013-2016

-Silliman University Dumaguete City

2016-2017

-Teamskills School for Culinary Arts
and HospitalityManagement Inc.

Contact Me



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Judyville Subd. Sibulan Negros Oriental



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Reference

Ms. Nyka Estrellanes
G/F Purok 1, Balayagmanok, Valencia Negros
Oriental

Work Experience

2017-2018

- On the job training in Shangri-La
Mactan Resorts and Spa

2018

- Worked at a 5 star hotel for 2 months

2020-2022

- Worked as a Customer Service
Representative at a BPO company
on site

Skills

● Clear communication

● Problem solving

● Positive attitude

● Professionalism

● Good listening skills

● Product Knowledge

● Customer service

● Adatbility

● Customer satisfaction

● Empathetic

● C reative thinking

Expertise

● Critical Thinking

● Negotiation

● Interacting

● Problem solving