



# VIKRAM JEET SINGH PARMAR

## Project Manager

Whether I'm keeping projects on track or capturing the attention of creative minds, I love working with people and solving problems! I consistently deliver high-quality project outcomes while trying to improve KPI's.

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💻 A\_CryptoLord

📍 Kichha, India

## WORK EXPERIENCE

### Consultant

1Solutions | September 2015 - Present

- Managing concurrently ongoing high-paced projects - from scope of work to milestones to deliverable - all while working with a large number of customers and their teams.
- Developing project scopes and objectives, establishing standard processes for project management, initiatives, tasks tracking, and reporting. involving all relevant stakeholders, and ensuring technical feasibility.
- Leading cross functional teams across client engagement and account management to deliver app/web development & design, brand identity, digital marketing services for clients across India, North America, UAE and Australia.
- Tracking and communicating project status, issues, timelines, action items, and budgets using appropriate tools.
- Responsible for creating, tracking, and delivering on account specific KPIs and leading periodic KPI reviews with clients and internal tech teams.
- Acting as the key point of contact in day-to-day interactions with project team members and third parties/vendors for the flawless execution of projects.
- Executing projects while motivating teams to deliver 10/10 customer experience.
- Ensuring that all projects are delivered on time, within the scope and within budget.
- Monitoring the sales process and management through CRM.
- Establish and maintain camaraderie with clients, third parties/vendors and all stakeholders.
- Report and escalate to management as needed

### Production Supervisor, UX Research (contract)

Meta | Oct 2015 - Present

- Periodically interact with research heads to understand project requirements, goals, user pain points etc.
- Responsible for setting and achieving milestones timely.
- Finalizing production teams and delivering cost estimates.
- Overseeing the operations of the production team both on and off the field.
- Periodically communicate with clients regarding progress.
- Collaborating with creative professionals to ensure creative work meets both the needs of our client and our exceptional bar for creative quality - including final review and sign-off.
- Ensuring compliance with the terms of the contract.

## SKILLS

- Excellent communication and presentation skills.
- Building lasting customer relations and delivering customer success.
- Organized, structured, flexible, available team leader.
- Ability to build and lead cross cultural & functional, remote teams.
- Strong analytics skills and fluency in technology (CRM).
- Naturally process oriented and passionate about leveraging technology to improve efficiency and experience.

## EDUCATION

### Masters in Computer Applications

| 2013- 2015

- Software Project Management & Web Technology.
- Privacy & Security in Online Social Media.
- Blockchain Architecture.