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## Summary

The Power of Google My Business Listings for Online Reputation Management

In today's digital age, your online reputation is more important than ever. Potential customers are increasingly turning to the Internet to research businesses before purchasing. And one of the most important places they look is Google My Business (GMB) listings.

What is a GMB listing?

A GMB listing is a free profile that allows you to manage your business's presence on Google Search and Maps. It includes your business name, address, phone number, website, photos, and more. You can also use your GMB listing to post updates, respond to reviews, and track your customer engagement.

Why is a GMB listing important for online reputation management?

Your GMB listing is one of the first things potential customers will see when they search for your business online. It's essential to make sure that your listing is accurate, up-to-date, and positive. Here are a few reasons why:

Increased visibility: A well-optimized GMB listing can help your business appear higher in Google search results. This means more potential customers will see your business and learn more about what you offer.

Improved credibility: A complete and accurate GMB listing makes your business look more professional and trustworthy. This can give potential customers more confidence in your business.

Positive reviews: GMB listings allow customers to leave reviews of your business. Positive reviews can build trust and encourage others to do business with you.

Direct communication: You can use your GMB listing to respond to customer reviews and questions. This shows potential customers that you care about their feedback and are committed to providing excellent service.

I hope this short content convinces you to start using GMB listings for online reputation management. If you have any questions, please feel free to contact me.

Thank you for reading!

# **Experience**



#### Online reputation management

**FHG** 

Jun 2019 - Present (4 years 8 months)

#### Education



### 🜄 Obafemi Awolowo University

Bachelor of Education - BEd, Digital Communication and Media/Multimedia

# **Skills**

Online Research • Google Ads • Google Search • Google Maps • Business listings • Search Engine Optimization (SEO) • Link Remover • Bad link remover • google listing • GMB