

Dear [Hiring Manager / Company Name],

I am writing to express my interest in the position of **Community Moderator / Support Specialist** at your company. With over two years of hands-on experience in the Web3 ecosystem—including testnets, airdrops, node operations, and active community engagement—I am confident in my ability to contribute effectively to your project.

As an active member of more than 20 crypto communities on Telegram and Discord, I have provided peer support, moderated discussions, and helped users solve technical issues related to wallets, bridging, and claim processes. I also manage a personal Twitter account with over 900 followers where I share educational content, guides, and updates about Web3 tools and testnet opportunities.

Being a native Russian speaker with fluency in Ukrainian and basic English, I have a deep understanding of the CIS crypto audience. In many crypto projects, up to 30% of users are Russian-speaking. I know how to communicate effectively with this group, increase engagement, and build a loyal community. This skill is especially valuable when building bridges between global teams and regional users.

Your project’s goals strongly resonate with my interests in decentralization, user education, and community empowerment. I’m excited about the opportunity to support your users, build trust, and help scale your community with professionalism, empathy, and technical expertise.

Thank you for considering my application. I would welcome the opportunity to contribute to your team and help strengthen your user base.

Sincerely,

Sergey Kaftan