

# Al Portfolio Customer Service

# **PROJECT TITLE**

### I will manage your social media with creative content and professional strategy

### **PROJECT DESCRIPTION**

Do you want to turn your social media presence into real results? I'm a specialist in Social Media Management, focused on creating relevant, engaging content with a personalized strategy tailored to your target audience.

With this service, you'll get:

- Strategic content goal-oriented posts (sales, engagement, authority)
- ✓ **Professional design** visually appealing graphics with your brand identity
- ✓ Persuasive copywriting engaging captions, effective hashtags
- Scheduling and automation posts published at optimal times
- ✓ Performance report simple analytics with improvement suggestions
- **Audience interaction** (optional)

### SOCIAL MEDIA PLATFORMS COVERED

- Instagram
- Facebook
- TikTok
- LinkedIn
- Twitter/X
- WhatsApp Business (strategy consulting)

### □ PLANS & PRICING

#### **Pasic Plan – \$25**

- 3 posts per week (design + caption)
- Simple stories
- Strategic hashtags
- Post scheduling

#### 🔗 Professional Plan – \$45

- 4–5 posts per week
- Stories + simple reels
- Engagement strategy
- Biweekly basic report

#### 🛎 Premium Plan – \$90

- 5 posts per week
- Daily stories + short videos
- Monthly growth consulting
- Direct message customer support (optional)
- Competitor analysis + action plan

## 🗲 TOOLS I USE

- Canva Pro
- Meta Business Suite
- CapCut and InShot
- ChatGPT (for ideas and copywriting)
- Trello / Notion (calendar organization)

### **C** LANGUAGES

- Portuguese PT
- English GB (optional translation)
- Spanish ES (optional translation)

### WHAT SETS ME APART

• Personalized customer service

• Purpose-driven content

- Experience in various niches: gastronomy, fashion, education, beauty, tech, and local businesses
- Flexibility and on-time delivery

#### COVER IMAGE (suggestion)

- An image with the title: "Social Media Management" + social media icons + your name or logo
- Clean, modern, professional background (*I can generate one for you if needed*)

# **PORTFOLIO** (optional but recommended)

You can build a mini portfolio with:

- Post examples (screenshots or mockups)
- Client testimonials (or mock ones if it's your first project)
- Strategies you would apply to different types of businesses

