

CURRICULUM VITAE

ADEDIRAN BLESSING ADEBISI

Personal Information

Date of Birth: December 26, 1994
Sex: Female
Nationality: Nigeria
Place of Birth: Osogbo
Local Govt. Aiyedade
State of Origin: Osun State
Town: Gbongan
Marital Status: Single
Home Address: 52, Oke Emu Street, Palace Oworonshoki, Lagos.
Email: queenblessing.ab@gmail.com
Phone Number: 08156924877, 09035422741.

Personal Profile

- Effective Communication and Problem-Solving Skills
- Ability to work under pressure.
- Effective use of initiative.
- Highly motivated, adaptable organized and perceptive.
- Resilient.
- Customer Service.

Academic Qualification with Date:

Aug – 2017	Osun State University B.A (Second Class Upper) Agricultural Economics and Extension.
June – 2010	Baptist Girls High School Osogbo (Senior Secondary School Certificate)
July – 2004	Good Tidings Nursery & Primary School, Osogbo (Primary School Certificate)

Work Experience with Date

ESTABLISHMENT: INTERNATIONAL INSTITUTE OF TROPICAL AGRICULTURE
(INDUSTRIAL TRAINING)

DEPARTMENT: AGRONOMY

DATE: APRIL 2015 -SEPTEMBER 2015

JOB ROLE:

- o Planning and Implementation of demonstration of soil and crop
- o Research on Cassava plants and sticks
- o Soil Management.

ESTABLISHMENT: Eko Electricity Distribution Company (NYSC)

DEPARTMENT: Prepaid Customer Group (Revenue Protection)

DATE: April 2018 -March 2019

JOB ROLE:

- o Programming meter installation forms
- o Billing loss of revenue for customers with faulty meter
- o Generating clear tamper code for customers
- o Generating key change code for customers
- o Replacement of old meter numbers with new meter numbers
- o Billing loss of revenue for customers caught on by-pass
- o Managing debt for new installations

- o Allocating new prepaid meters to new customers

ESTABLISHMENT: EKO ELECTRICITY DISTRIBUTION COMPANY

DATE : August 2019 - till date

JOB ROLE : Client Management

- o Data Analyst
- o Resolving customer's complaint
- o Loss Reduction
- o Account Analyst
- o Loss of Revenue Generation
- o Account Onboarding
- o Business Development
- o Customer Retention
- o Maintaining relationships with clients, addressing their needs, and ensuring smooth communication between the company and its customers.
- o Responsible for resolving issues, managing contracts, and possibly exploring opportunities for business growth.
- o Ensure clients adhere to regulatory requirements and standards, minimizing risks for both parties.
- o Ensure that each department meets or exceeds agreed-upon SLAs with clients.
- o Track how quickly client issues or concerns are resolved, ensuring a timely and efficient response.

Hobbies

Reading, Listening to music, Dancing.

Name and Address of Referees**MR OYEBAYO F ADEOLU**

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Oke-Ibukun, Araromi,
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08033751388

BARRISTER OLANIRAN O. OLADIMEJI

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08035635916

ODEBIYI IDOWU PAUL

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