

***Chinky Grace Diegor Hernandez***

*San Roque Ville Banilad Cebu City*

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***CAREER OBJECTIVE***

To apply a position in line with the career path chosen and able to establish

long-term goals which involve growing in a company where I can continue

to learn, take on additional responsibilities and contribute as much of value

as I can.

Birthdate : May 03, 1992

Birthplace : Cebu Maternity Hospital, Cebu City

Religious Affiliation : Roman Catholic

Height : 5’5”

Weight : 81 kls.

***SKILLS AND GIFTS***

* Able to accomplish tasks and finish projects on time and within scope
* Easily learn and assimilate information, then apply it to everyday use
* Can operate Excel, PowerPoint Presentation
* Willing and flexible to work with less supervision
* Strong collaborative skills

***AFFILIATIONS***

* Committee 1st Finance Convention February 28 & March 1, 2013
* Relationship Enhancement Seminar January 29, 2013
* Committee 1st COMEPP Regional Conventional November 29, 2012
* Committee 2nd Marketing Convention September 21 & 22, 2012
* P.U.S.H Power Conference July 14, 2012
* Avon’s Training Contact 1 to 4 September 24, 2011
* Leadership Training Seminar September 17, 2010
* Learning Enhancement Programs July 25, 2009

***ORGANIZATIONS***

* Member of Society of Young Business Executives and Entrepreneur
* Active member in Banilad Youth Organization
* Member in School and Business and Economics Volleyball Team
* Member of Integrated Marketing Association for Growth and Excellence

***EDUCATIONAL BACKGROUND***

**Primary :**  ***Banilad Elementary School*** 2005

Banilad Cebu City

**Secondary : *San Isidro Parish School*** 2009

Talamban, Cebu City

**Tertiary : *University of San Carlos*** October 2013

Bachelor in Science in Business Administration

Major in Marketing Management

P. del Rosario St. Cebu City

***WORK EXPERIENCE***

* ***Email and Chat Customer Representative – Hewlett Packard***

Teletech

October 2016 to February 2018

Oakridge IT Center 880 A.S. Fortuna St.

Mandaue City, Cebu

6014

* ***Customer Care Associate II - Verizon Wireless***

Conduent

March 2018 to August 2019

Skyrise Alpha, Cebu Business Park

Samar Loop, Cebu City

6000

* ***Customer Service Associate - Canada and US***

Amazon Operations

September 2019 to September 2020

Cardinal Rosales Avenue Cebu Business Park Cebu City

6000

* ***Resolutions Specialists - Canada and US***

Amazon Operations

September 2020 to Present

Cardinal Rosales Avenue Cebu Business Park Cebu City

6000