

Zainab Shah Sayed

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Government Girls Degree College
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Seeking Community Manager position **where my skills and experience can be effectively utilized** and where there is opportunity for professional growth while maintaining the highest regard to internal and external customer service. I strive for exceptional teamwork and excellent resident relations.

🎓 Education

Ph. D, University Of Sindh 09/2022 – present
Doctor of Philosophy in English Language and Linguistics and Theatre Studies. Hyderabad, Pakistan

M.A, University Of Sindh 2020 – 2022
English Language and Linguistics Jamshoro, Pakistan

B.A, University Of Sindh 2020
English Language and Linguistics Jamshoro, Pakistan

🌐 Languages

English (Expert and Certified Linguist) • **Urdu** (Native) • **Sindhi** (Native) • **Persian** (Fluent) • **Italian** (Fluent)
Turkish (C2) • **Spanish** (Expert Conversational) • **Russian** (Fluent) • **French** (Fluent) • **Arabic** (Near Native)
German (Near Native) • **Balochi** (Near Native) • **Saraiki** (Native / full working proficiency (Mother tongue))

📁 Professional Experience

CEO, iCare Event Planners 2012 – present
Worked as a self taught event planner with a group of hired staff for the company for 5 years gaining experience and skills of customer based relationship and communication directly. Hyderabad, Pakistan

DJ, DJ Zainy 2017 – 2020
Took a step further and became a professional self taught youngest female DJ of the country performed at various big public and private events Hyderabad, Pakistan

ESL, New Future Concept Academy 04/2020 – 02/2022
English Second Language Lecturer Hyderabad, Pakistan

Customer Service Representative, A reputable Crypto Gambling Casino 2019 – 2021
Remote, Australia

Journalist, Contract/Project Based present
Gathering all my experience and skills acquired over the course of 11 years among which 6 years specifically into Mainstream Media Industry into Individual (I'm Very Selective with the projects) Projects and Docuseries from all aspects.

UX/UI Designer and Q/A Test Lead, Loop11 02/2022 – present
JIRA, BugAbility, Usability, Test Case Report, Qualified Tester Q/A testing.

Working on and off with some reputable crypto exchanges (**Can't Name due to NDA**) in accordance with AML/KYC policies, providing detailed custom analysis of whether the customers are hesitant to go through the process and if so, Why and how to make it convenient and as user friendly as possible considering the amount of data breaches in the recent years and the risks involved in securing the confidential user data with potential solutions and ways to implement them.

Skills

Project Management

App Development

Cryptography

Security compliance, customer protection fraud, cybersecurity analysis, Most admired for my (Information Security Analysis)

Cryptocurrency Enthusiast

Crypto/NFT/Defi/Web3

Teamwork

English

Cost-Benefit Analysis

Risk Management

Hacking

I'm more focused towards the ethical aspect of it rather than unethical.