

Dorcas Abosede Oyeshile

Ibadan

- I am a hard-working and driven individual who isn't afraid to face a challenge. I'm passionate about my work and I know how to get the job done. I would describe myself as an open and honest person who doesn't believe in misleading other people and tries to be fair in everything I do.
- My greatest strength is my passion to continue learning and growing. I always seek to experience new things, learn from other people and then use those learnings to become a better person. I believe this will help me prepare for any challenges that I may encounter.
- My work experiences gave me a great foundation, and it taught me the importance of patience and empathy in delivering great customer service experience.

Willing to relocate: Anywhere

Sponsorship required to work in the US

Work Experience

Brand Promoter

GDM Group is Nigeria's Leading Marketing & Media Technology Company-Ibadan

Present

- I worked in the marketing department by helping clients create brand awareness by engaging with customers, and driving sales, attracting new customers to the brand and sharing knowledge of the products.
- Demonstrating and providing information on promoted products/services.
- Working with GDM Group gave me the opportunity to practice important skills used in the workplace, such as teamwork, communication, problem solving, project planning, task management, and made me better understand my strengths and values, discover my passions and interests, and also develop a sense of fulfillment and satisfaction that comes from working.

Customer Service Representative

BigJ Restaurants and Store-Ibadan

April 2020 to December 2022

- Worked at the reception as a representative who attended to customers coming into the restaurant.
- providing timely, attentive, upbeat service to customers , and making sure their needs are met in a manner that reflects positively on the company.
- I've consistently prioritized customer satisfaction by actively listening to their needs, resolving issues promptly, and providing clear, concise information as required.

Volunteer Work

World class super store-Abuja

November 2019 to February 2020

- Collaborated with a team of volunteers to build a playground for a disadvantaged community, through the above company's name.

- I enjoy volunteer work because It's a way of giving back to the community, but also I've become confident in public speaking.
- volunteer work is a great rewarding experience for me and it 's also helped me develop social skills, by supporting others, which a great accomplishment for me.

Homeroom Teacher

Midas Touch College-Ibadan

September 2014 to 2019

- Worked as a class teacher in the high school section.
- Due to my skills in communication, listening, collaboration, adaptability, empathy and patience, I was able to get close to the students and helped them perform excellently.
- According to me, fairness is one of the most important qualities of effective teachers. When a teacher is fair-minded, it earns them respect and students feel closer to them this way, which I was able to accomplish during my years as a teacher.

Education

Diploma in Patient representative

Alison online course - Remote

January 2024 to 2024

High school diploma

Visionary mission School - Abuja

September 2012 to June 2014

Skills

- Public Speaking
- Presentation Skills (3 years)
- Teaching (5 years)
- Strategic Planning
- Classroom Management (5 years)
- Writing Skills
- Microsoft Word, Microsoft Excel, Microsoft PowerPoint and Corel draw
- Mentoring
- Graphic Design
- Special Education

Languages

- English, Yoruba and Hausa - Fluent

Awards

Fashion Designing

2020

Awarded a certificate of apprenticeship completion on fashion designing.

Certifications and Licenses

Special Education Certification

Groups

Tailor Master

Present

A group where fashion designers meet up regularly to show case and improve new skills by teaching one another regularly