

## 5 Best Mini C-Arm Service Representatives

Getting a mini C-arm machine for your clinic or private practice can be challenging to say the least if you don't know where to look for the best deals and have little to no experience when renting or buying one on the internet.

This process can become more complicated if you need to personally transport your mini C-arm machine to your office, do the installation yourself, and fix any problems that occur when using it.

Thankfully, you can skip all of these initial problems and focus on helping your patients if you talk to one of the best mini C-arm service representatives on this list.

### ***MiniCArm.com***

[Minicarm.com](http://Minicarm.com) has one of the most qualified experts and service representatives when it comes to mini c-arm machines in the whole country and can give you everything you need in one place.

All you need is to pick up your phone and call their dedicated service line, which is available 24/7 to everyone who needs their services, and you will be able to get immediate assistance over the phone or through a video call.

They have an 85% success rate in solving all their customer's problems and have been successfully working in the healthcare industry for many decades with thousands of satisfied clients, including the following.

- Clinics and Pain Management Centers.
- Group Practices.

- Fortune 500 Companies.
- 3rd Party Companies and Vendors.
- Surgery Centers.
- Everyone who owns a Mini C-Arm.
- Medical Consultants.
- Physician Clinics.
- Hospitals.
- Insurance Companies.

## **Pros**

Minicarm.com is the number one option for buying, renting, or doing maintenance to mini C-arm machines since they have over 65 years of experience and have been working with all the major brands that create this type of equipment.

Their service covers everyone across all 50 states of the US, plus 25 countries worldwide. With their help, you can quickly get preventative maintenance, repairs, refurbishment, financing, overnight parts delivery, and more.

Minicarm.com also offers different service plans depending on your budget and the amount of work you need with your mini C-arm machine.

These plans include a monthly, yearly, and multi-year service that gives you access to the top OEM-certified Field Service Engineers and technical support staff they have available.

## **Cons**

The only cons they have is that they offer above-average service when it comes to compact and full-size C-arm machines.

Another con is that they don't work on the weekends and their working hours only range from 7 AM to 5 PM, so keep this in mind if you want to use their services during those days.

## ***Custom X-Ray Digital***

Custom X-Ray Digital is another mini C-arm service representative you can reach out to and get assistance regarding new or refurbished equipment for your patients.

Although they don't specialize in mini C-arm machines and mainly work with full-size x-ray equipment, they can still help you solve most of the common problems you will have with your mini C-arm.

However, if you have a specific problem with your mini c-arm machine and need an expert to help you with this issue, they might not be able to assist you since they work with the general public and usually deal with small routine check-ups.

### **Pros**

Custom X-Ray Digital is regarded as a big provider of c-arm machines in the country. It has a wide variety of c-arm equipment available to everyone in the healthcare industry.

Besides mini C-arm machines, they sell other x-ray equipment, including tables and compact or full-size c-arm machines.

### **Cons**

They primarily sell and provide support for full-size C-arm machines and don't specialize in mini C-arm machines, which means you will not get the best service possible and can only solve minor problems with your equipment.

Since they are a large C-arm provider, their service representatives could charge you higher prices than other companies focusing on mini C-arm machines. They also work with many clients and could have difficulty providing immediate support when needed.

## ***Quest Imaging Solutions***

The service representatives at Quest Imaging Solutions provide well-rounded support to everyone in the healthcare industry and have a team that delivers excellent results when it comes to customer care.

They are known for having a fairly large inventory of C-arm parts, making them a go-to place for some people to repair and fix their mini C-arm machines.

Aside from their standard service to mini C-arm machines, they also offer an annual plan to health professionals who need regular assistance with their equipment.

### **Pros**

Quest Imaging Solutions offers 24-hour support and gives all its clients a 10% discount on MediDrapes consumables like printer paper, C-arm drapes, and more.

You will also receive help from their clinical imaging specialists, technical support staff, and manufacturer-certified field service engineers when you use their services.

### **Cons**

They only provide an annual plan to their customers and have limited services, which makes it very difficult to test their results and save money in the long run.

Due to the lack of options, they are not considered a popular option for everyone and pale in comparison to the previous mentions on the list.

Their services also focus on general C-arm machines instead of mini C-arm machines. This means they have less experience and knowledge when working with mini C-arm machines, and their results could be average at best.

## ***Ziehm Imaging***

The Ziehm Imaging service representatives are a great choice if you are looking for a wide variety of options that can adapt to your current situation and make your life easier.

They focus on regular maintenance of your mini C-arm machine and different upgrades you can perform to get the best results for your patients. Here is a list of the services they provide to all their customers.

- **BASIC:** This is the most affordable package that includes all the safety features and benefits you need for your mini C-arm machine.
- **COMFORT:** This package includes all the previous perks, the latest image software updates, and most of the spare parts you will need.
- **PREMIUM:** With this package, you will get all the high-end repairs, extra services, and everything else that comes with the later options.
- **Precision Check:** This package focus on improving the 3D imaging from x-ray equipment, including mini C-arm machines.

If you are using a mini C-arm machine from Orthoscan or a C-arm machine made by their own company, they will be an excellent choice to keep your equipment in good shape.

## **Pros**

Ziehm Imaging offers great customer service and specializes in maintaining different C-arm machines and reducing the risk of potential problems in the future.

They also take care of all the inconveniences and small details during the maintenance process, so you don't have to worry about anything, including the planning, testing, implementation, and documentation of everything related to your mini C-arm machine.

## **Cons**

They only specialize in the maintenance of C-arm machines from two different brands, which are the ones manufactured by Orthoscan company and their own manufacturer Ziehm Imaging.

If you work with a mini C-arm machine from a different brand, it could be more difficult to get what you need and solve all the problems your equipment has in the future.

Another con you could find when using Ziehm Imaging is their maintenance prices. Their services could have a higher price than other alternatives due to multiple added features that are not entirely necessary for your mini C-arm machine.

### ***Mobile C-Arm Services***

The representatives at Mobile C-arm services are a safe bet since they offer basic support to all their clients and allow you to deal with most of the problems you will get when using your mini C-arm machine.

They started working in 2009 and have been helping clients fix their mini C-arm machines and provide regular maintenance to keep their business running smoothly.

While they are repairing your mini C-arm machine, they can provide you with a rental to continue treating your patients while you wait for them to finish the work.

### **Pros**

They provide a good range of mini C-arm machine services, including rental options, professional diagnosis, repairs, maintenance, and more.

In addition, they also offer complementary services related to C-arm machines, giving you more solutions than other service representatives.

### **Cons**

They only have three central locations around the country where you can service your mini C-arm machine and get support from their experts, making it very difficult for you to receive their help if you are currently located in another state.

The repairs of your mini C-arm machine could also take more time than usual since they have much less experience and have a smaller team in comparison to other companies on this list.

### ***Which One is Best?***

These service representatives for mini C-arm machines can help you fix most of the problems you have with your equipment and ensure your business stays working every week without pause.

However, the best option on this list has to be [Minicarm.com](http://Minicarm.com) because they specialize in mini C-arm machines exclusively and have the highest proven track record when it comes to repairing, improving, or acquiring this equipment anywhere in the country.