

## **Tiffin Mom**

### **Sector**

- Restaurant Aggregator and Food Industry

### **Technology**

- HTML5, CSS, React.Js, Node.JS, MySql

### **Company Background**

- Restaurant Chains and Franchise Management

### **Project Overview**

- There is a huge clientele base of Indian food in the USA and our client being a tiffin provider wanted an online portal that eases the management, ordering and invoicing of the tiffins.

### **Client Background**

- The US based client had a vision to aggregate different tiffin services along with managing his own master franchise of Sankalp and Saffron.

### **Business Needs**

- As mentioned in the project overview, there is huge clientele base of Indian food in USA and our client grabbed on the need of the hour and started providing cheap, yet good quality food tiffins online with a management system that can deliver reports like order sheet, tiffin sheet, customer sheet etc.

### **The Challenge**

- The main challenge was to provide a scalable platform to incorporate different tiffin providers across the states of the USA where they can provide weekly tiffins, custom tiffins and add ons orders.
- Creating a backend that can handle a number of requests as per the locations and tiffin category was a challenging task.

### **Our Solution**

- We have implemented an easily scalable and robust solution keeping in mind the expansion of the platform as there are new tiffin providers and locations adding on to the platform each day.

With such huge ordering, apart from success in placing orders online it was important to check that the client gets right reports and analytics from time to time, as the future and features of the future depends on the past data and current analytics.

Some of the other noticeable features of this web portal are-

- Easy UI/UX to help the customers to easily understand the process of online delivery.
- Helps to manage multiple orders across the states of USA
- Manage minute reports breaking down the items ordered in the tiffin.